



Craft Kitchen Plus
65E Crooks Road, East Tamaki, Auckland
PH: 09 272 8266
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Craft development Ltd Warranties

Craft development Ltd only uses quality materials backed by its suppliers. CKP offers two types of warranties as follow:

1. The first type of warranty is for specific items such as specialized surfaces, accessories and appliances. These warranties are made by the manufacturer of these specialized surfaces, accessories and appliances. Our suppliers support their brand name to give customers peace of mind.
2. The second type of warranty is for general workmanship and installation of Craft kitchen plus.

Warranties for specific items refer to specific manufacturers.

Repairs under this warranty do not extend the warranty period.

Warranty for General Workmanship and Defective Materials

All items listed as specific items above are provided with warranties by each manufacturer. All items are subject to colour availability at the time of any future claim.

Craft development Ltd has relationships with suppliers that have proven products for customer peace of mind. Craft development Ltd will warrant against any defective materials for 5 years on payment in full of the total cost of the kitchen. This guarantee is in addition to your normal statutory entitlements and specific legal rights as provided for in the Consumer Guarantees Act 1993.

1. If there is a defect in the workmanship in the installation of Kitchen Components during the relevant warranty period for that Kitchen Component as in the Manufacturer's Warranty, Craft development Ltd (as its only obligation) will:

A. supply a replacement Kitchen Component if still available or one of similar quality free of charge or design a Kitchen Component and replacement.

B. and install the replacement Kitchen Component. As CKP might charge for labour and travel cost, for most common minor door adjustment and levelling, please refer to CKP website video clip.

2. This Warranty forms part of the contract you entered into with Craft development Ltd for the supply of the Kitchen Components. If there is an inconsistency between the terms of this Warranty and the terms and conditions of supply, the terms of the Warranty will prevail.

3. This Warranty **does not** cover the following circumstances:

A. An act or acts of God, any natural occurrence or other circumstances not within the control of Craft development Ltd (such as fire or water damage).



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B. Any act by any person, (other than an employee of Craft development Ltd or a subcontractor recommended by Craft development Ltd), whether by error, neglect or intentional or unintentional misuse, which in any way alters the appearance and/or structure of the Kitchen Components as supplied by Craft development Ltd. High Moisture Resistant Board (HMR) will not deteriorate if water, steam and oil spills are wiped off immediately. However, HMR will deteriorate if water, steam and oils are left to soak into the material, in which case the Warranty does not apply.

C. Use of surface cleaners excluded by the manufacturer other than those approved by the manufacturer.

D. If care is not taken in regard to the potential of moisture to damage the Kitchen Components. Benchtop mitre joints cannot withstand water overflows and steam caused by kettles being placed over the join. Such damage is not covered under the terms of this Warranty.

E. Shrinkage of panels and joints in the Kitchen Components is normal. The manufacturer's specifications will apply to determine whether any shrinkage of the Kitchen Components is within the normal range.

F. Lacquer work to timber doors where the lacquer has deteriorated due to exposure to water, solvents, pump action cleaners, and normal wear and tear from daily use.

G. If you have conducted your own installation, any damage to the kitchen due to faulty or incorrect installation.

H. Within the cabinet tolerance range of the product, which is no obvious/ noticeable defects can be seen in 1 meter away.

I. Any damage to Kitchen Components caused during delivery, other than damage caused during delivery arranged by Craft development Ltd.

J. Natural fading or damage due to direct or indirect exposure to ultra violet light or sunlight.

K. Normal wear and tear. Please note that abrasives or solvent cleaners, should not be used to clean any of the Kitchen Components, which should be wiped over with a moist warm cloth and dried immediately.

L. Alteration of any part of the Kitchen Components by any person including the Customer other than an employee of Craft development Ltd or a sub-contractor directly recommended by Craft development Ltd for any works beyond what was agreed to in the first instance.

M. Craft development Ltd will not be obliged to comply with its obligations under this Warranty unless and until you have paid the full purchase price for the Kitchen Components.

N. Any claims after the date of the expiry of the Manufacturer's Warranty.



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4. Craft development Ltd may require you to provide dated proof of the original purchase and installation clearly showing the date of purchase and the date of installation before it provides repair or replacement for Kitchen Components under the terms of the Warranty.

5. This warranty is not transferable or assignable. The warranty will expire if sold, transferred or assigned. If you are not the original purchaser of the Kitchen Components and those Kitchen Components were installed, Craft development Ltd will require you to provide dated proof of the original purchase and installation clearly showing the date of purchase and the date of installation before it agrees provides a replacement Kitchen Component under the terms of the Warranty.

6. This Warranty does not cover any appliances or other goods (other than kitchen components) that may be provided by any supplier, including Craft development Ltd. All appliances or other goods are covered as per the manufacturers own warranty or guarantee (specific details will be supplied on request).